

# Club Raffles House Policy

## Under the NSW Lotteries and Art Unions Act 1901 and Regulation 2014

It is our aim to make an enjoyable, fun experience for participants in all of our promotions. To assist with this and for compliance reasons we have the following house policy for all raffles conducted on our premises.

It is a condition of entry to these promotions that each person complies with these rules. Please see your promotions staff before the game begins if you do not understand or do not think you can comply.

1. All players must be a financial member of the Doyalson Wyee RSL Club or signed into the club as either a guest of a Member or a Visitor
2. Under 18s must be accompanied by a responsible adult.
3. Under 18s not permitted to collect alcohol prizes.
4. No person conducting or assisting in the conduct of the game is to participate in the game as a player.
5. There is no limit on tickets purchased.
6. All ticket numbers are distributed by the attendant on a purely random basis and cannot be manipulated.
7. Only tickets paid for during a raffle session can be used for claiming prizes in that session.
8. Prizes are chosen from the prize pool by the winners.
9. Once prizes are taken from the display they cannot be exchanged for other goods on display.
10. Raffle prizes consist of; meat, seafood, groceries, electrical/home wares items, free raffle tickets, points or toys.
11. A winning ticket number will be called and repeated a maximum of four times.
12. All prizes advertised will be given away during the session.
13. Prize winning numbers will be called over the PA system and shown on the raffle screen in selected areas.
14. Should any breakdown occur with machinery the raffle will cease and an alternative may be substituted.
15. Winning numbers must be verified by a staff member
16. The raffle caller is the adjudicator of the promotion.
17. When a discrepancy arises it is the caller who has the final say before prize is allocated.
18. All other issues should be directed to the Duty Manager on duty.
19. Prizes kept for storage must be marked with the patron's name.
20. Prizes will be kept until 1030am the next day and then be treated as lost property unless other arrangements are made.
21. The club will hold no liability for lost, taken or damaged prizes after the conclusion of the raffle.
22. A staff member on duty cannot participate in a raffle or claim a prize.
23. It is the responsibility of each player to check that they have the correct tickets and change before leaving the sales table.  
No Responsibility will be taken once you have left.
24. Any unnecessary disruptions including abusive and aggressive behaviour towards staff members and other patrons during the raffle will not be tolerated and will result in the patron being asked to leave and a citation may be imposed.
25. Crystal, Platinum and Diamond reward levels receive a nominated value worth of free tickets into every Club Raffle held (excluding wed free raffle). These free raffle tickets cannot be sold, transferred or assigned to any other member.  
The member needs to be seen by promotions staff, to be able to claim their free tickets.
26. Ticket prices \$5- 25 numbers, \$10- 50 numbers, \$20 – 150 numbers (purchase \$20 worth of tickets and receive \$10.00 worth free)
27. Doylo dollars, Doylo cards, swipe promotions, Tier Loyalty free raffle tickets, free raffle tickets, calendar coupons, eftpos and membership points redeemed are all accepted to purchase raffle tickets.
28. When redeeming \$20 free raffle tickets, these will be printed in x 2 \$10 transactions, unless stated otherwise.
29. Once the barrel is closed for the second chance draw tickets, and the first name is drawn, no further second chance draw tickets can be added to the barrel.
30. All club raffles will have a cleanup draw of \$50, excluding Wednesday Free Raffle.
31. Once the barrel is closed for the cleanup draw, no further tickets can be added.
32. For every \$20 spent, patrons receive one second chance draw ticket in the following raffles only; Friday Meat Market, Saturday Punter pick and Saturday selections raffle.
33. The order of calling prizes for each raffle is available upon request.
34. Staff are permitted to accept a raffle prize from a customer with a Duty Manager's consent.
35. **Any queries regarding the manner in which Doyalson Wyee RSL Club run sessions of Club Raffles, are to be directed to Shaileigh Willingham, Events Manager. 02 43900622 or Shaileighw@doylo.com.au**